

# Lakewood Community Services Center

## Citizens Advisory Committee

September 8, 2021

- ESG Shelter Services
- ESG Homelessness Prevention
- CDBG Food Pantry/Home Delivery

# Lakewood Community Services Center

## YTD 2021 LCSC Client Profile

- 90% meet HUD's extremely low - income guidelines (30% AMI = \$16,500 or less for household of one)
- 26% fall into one or more of HUD's subpopulations (veterans, victims of domestic violence, seniors, individuals with disabilities)
- 32% are single female heads of household
- 33% are age 62 and over – up from 24% in 2019

# Lakewood Community Services Center

## ESG Shelter Services

### Impact of COVID-19

- Clients staying much longer than 30 days
- Decreasing number of affordable/appropriate units
- Little tenant movement due to eviction moratoria
- All housing stability case management is remote
- EPA cleaning protocol between residents
- Residents given individual disposable occupancy kits to take with them at exit

# Lakewood Community Services Center

## ESG Shelter Services

**Total Program Cost: \$44,995**

**Total ESG Request: \$22,420**

- End of latest CDC eviction moratorium will impact need for temporary shelter
- Anticipate providing emergency shelter to 5 families (5-20 individuals) in 2022
- Lower annual number of households based on average length of stay due to lack of affordable rental units
- COVID protocols increase cost of stay

# Lakewood Community Services Center

## ESG Homelessness Prevention

### Primary Goal

- Keep as many eligible Lakewood residents in *current* rental housing by paying rent in arrears to bring them current with their lease obligations

### Eligible Services

- Housing Stability Case Management
- Housing Search and Placement
- Financial Assistance

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## ESG Homelessness Prevention

### Eligibility Requirements

- Current Lakewood resident with court-ordered eviction/Non-renewal of lease/Utility shut-off if a lease requirement
- Must stay in Lakewood if moving is only option
- Must meet HUD's extremely low-income guidelines – at or below 30% AMI (unlike ESG COVID's at or below 50%)
- Must have proof of sufficient income going forward
- Must agree to work with LCSC social worker to develop a housing stability plan

# Lakewood Community Services Center

## ESG Homelessness Prevention

**Total Program Cost: \$265,772**

**Total ESG Request: \$130,682**

- \$154,615 direct client cash assistance
- \$54,493 social worker salaries
  - Housing stability case management
  - Housing search and placement
    - \*significant increase in time required to identify available housing if current unit cannot be saved
    - \*no ESG salary reimbursement if client cannot be housed in Lakewood, although we do provide housing search & placement

# Lakewood Community Services Center

## ESG Homelessness Prevention – YTD 2021

**27 households without COVID hardship have received cash assistance for rent; 2 for utilities**

- 15 new placements due to non-renewals after building sales
- 1 new placement due to domestic violence
- 1 new placement for literally homeless family
- 10 remained in current housing – increased property sales impacting ability to maintain current housing



# Lakewood Community Services Center

## Emergency Rental Assistance Program National Update - August 25, 2021

- Only \$5.1 billion of \$46.5 billion (11%) has been distributed
- Of roughly 2.8 million applicant households, only 500,000 have reported receiving assistance
- 1.5 million waiting for approval
- 700,000 denied
- 7 months after funds allocated, 9 states have distributed < 3%; 16 have distributed < 5%
- Ohio has distributed only 9.85%

# Lakewood Community Services Center

## CARES Act and ARPA Rental Assistance Programs – Funds Distributed YTD August 31st

### ESG-CV

	2021 Total	2020 Total	Grand Total
Applications	229	551	780
Households Assisted	200	321	521
Total People Assisted	379	607	986
Total Cash	\$352,336.31	\$627,538.69	\$979,875.00

### CDBG - CV

	2021 Total (LCSC)	2020 Total (CHN)	Grand Total
Applications	266	5	271
Households Assisted	232	5	237
Total People Assisted	419	5	424
Total Cash	\$373,073.76	\$9,799.90	\$382,873.66

### ARPA

	YTD Totals
Applications	198
Households Assisted	108
Total People Assisted	190
Total Cash	\$239,035.69

# Lakewood Community Services Center

## CDBG Food Pantry/Home Delivery

**Total Program Cost: \$290,686**

**Total CDBG Request: \$115,285**

- Increased program costs result of:
  - additional paid staff/additional vehicle for 100% delivery
  - commitment to providing healthier food choices thru purchases from vendors outside GCFB
  - twice a month delivery

# Lakewood Community Services Center

## Why Home Delivery?

- COVID-19 and variants extend safety needs
- Estimated 40% of LCSC clients not vaccinated
- Cannot control number of lobby walk-ins
- Senior volunteers not safe providing walk-in services
- Improved client/staff interaction
  - Personalization impacts client dignity
  - Better understanding of food/product needs reduces waste

# Lakewood Community Services Center

## Food Service Statistics 2020 vs 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2021	2156	2662	2712	2685	2549	2345	2322	2281					19,712
2020	1731	1513	1463	2111	2131	2220	3228	3007	1643	1586	1687	2967	25,287

- During April – August 2020 we provided emergency food to 41 Zip Codes
- Not sustainable because of cost of food and CDBG reimbursement for salary and overhead based on % of Lakewood residents served (35% vs 92%)
- Even if lowest monthly number served for remainder 2021, we will exceed 2020 total by ~ 3,000

# Lakewood Community Services Center

## Hunger is Real in Lakewood

- 14.3% of Lakewood residents live in poverty
- 19.7% of kids in Lakewood live in poverty
- In 2018 the median family income was \$75,566
  - “Family” defined as at least 2 in the household
  - Median “household” income only \$51,323 because households can be single person
- 90% of LCSC single family household income at or below \$16,500; 4-person family income at or below \$26,500